

Escalation Matrix:

Escalation Matrix: Details of	Contact Person	Address	Contact No.	Email Id
Customer care	Priyanka Yadav	503/5th Floor, WINDSOR, Kalina, Santacruz (E), Mumbai - 400098	02266221084/66221000 Mon-Fri ; 9:00 AM to 6:00 PM	customerservice@in.daiwacm.com
Head of Customer care	Rosario Almeida	503/5th Floor, WINDSOR, Kalina, Santacruz (E), Mumbai - 400098	02266221002 Mon-Fri ; 9:00 AM to 6:00 PM	indiacompliance@in.daiwacm.com
Compliance Officer	Priyanka Yadav	503/5th Floor, WINDSOR, Kalina, Santacruz (E), Mumbai - 400098	02266221084 Mon-Fri ; 9:00 AM to 6:00 PM	indiacompliance@in.daiwacm.com
CEO	Takashi Fujii	503/5th Floor, WINDSOR, Kalina, Santacruz (E), Mumbai - 400098	02266221001 Mon-Fri ; 9:00 AM to 6:00 PM	takashi.fujii@in.daiwacm.com

In absence of response/complaint not addressed to your satisfaction, you may lodge a complaint with:

- SEBI at <https://scores.gov.in/scores/Welcome.html>
- Stock Exchanges at <https://bsecre.bseindia.com/ecomplaint/frmlInvestorHome.aspx> and <https://investorhelpline.nseindia.com/NICEPLUS/>

Please quote your Service Ticket/Complaint Ref No. while raising your complaint at SEBI SCORES/Exchange portal.